

# 12PAY

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By IRIS

12Pay

Release Notes

April 2025 – 25.10

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## Release Notes

Please be aware that this is the final release for 12Pay which allows you to produce P60s for employees.

This release is not compliant for tax year 2025/2026 and will not support payroll processing or submissions to HMRC.

## 12Pay April 2025 Release 25.10

### P60 Changes for 2024/2025

We have updated the P60s for year-end 2024/2025.

## Useful numbers

| HMRC online service helpdesk   | HMRC employer helpline  |
|--|---|
| <b>Tel: 0300 200 3600</b><br><b>Fax: 0844 366 7828</b><br><b>Email: <a href="mailto:helpdesk@ir-efile.gov.uk">helpdesk@ir-efile.gov.uk</a></b> | <b>Tel: 0300 200 3200</b><br><b>Tel: 0300 200 3211 (new business)</b> |

## Contact Support

| Your Product                                     | Phone         | Email  |
|--|---------------|--|
| <b>IRIS 12Pay</b>                                | N/A           | <a href="mailto:support@12pay.co.uk">support@12pay.co.uk</a>               |
| <b>IRIS PAYE-Master</b>                          | 0344 815 5555 | <a href="mailto:payroll@iris.co.uk">payroll@iris.co.uk</a>                 |
| <b>IRIS Payroll Business</b>                     | 0344 815 5555 | <a href="mailto:ipsupport@iris.co.uk">ipsupport@iris.co.uk</a>             |
| <b>IRIS Bureau Payroll</b>                       | 0344 815 5555 | <a href="mailto:ipsupport@iris.co.uk">ipsupport@iris.co.uk</a>             |
| <b>IRIS GP Payroll</b>                           | 0344 815 5555 | <a href="mailto:gpsupport@iris.co.uk">gpsupport@iris.co.uk</a>             |
| <b>IRIS GP Accounts</b>                          | 0344 815 5555 | <a href="mailto:gpaccsupport@iris.co.uk">gpaccsupport@iris.co.uk</a>       |
| <b>Earnie or Earnie IQ</b>                       | 0344 815 5555 | <a href="mailto:earniesupport@iris.co.uk">earniesupport@iris.co.uk</a>     |
| <b>IRIS Payroll Professional (formerly Star)</b> | 0344 815 5555 | <a href="mailto:payroll-support@iris.co.uk">payroll-support@iris.co.uk</a> |

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